



2017 DC JazzFest at The Yards Frequently Asked Questions

Where can I find the DC JazzFest at the Yards schedule?

The festival schedule is available at www.dcjazzfest.org/jazzfest-at-the-yards. Please note that our schedule is subject to change without notice. Lineup for DC JazzFest: www.dcjazzfest.org

How may I purchase tickets?

Please visit Ticketmaster to purchase your tickets online. If still available, we will also sell tickets at our Box Office on Saturday and Sunday. *You do not need a ticket to attend Friday's FREE performance!

May I upgrade my tickets?

All inquiries regarding ticket exchanges and upgrades should be directed to Ticketmaster's support team. If premium tickets are still available on the day of each show, you may upgrade your tickets at our Box Office.

How may I request accessible seating & parking?

Accessible seating and parking areas are available for patrons with disabilities. Individuals who require accessible parking will be directed to use Lot Q. As the concert is landscaped in tiers, there will be a wheelchair-accessible space available on the first tier with an unobstructed view of the stage. Patrons may request accessible seating tickets online via Ticketmaster.

When will the gates open?

DC JazzFest at The Yards gates open at 5PM on Friday, June 17; and 2PM on Saturday, June 18 and Sunday, June 19. This is approximately 60-90 minutes prior to showtime. Come early to visit the marketplace

When will performances end each night?

All performances must end by 10PM each night.

What happens if it rains?

DC JazzFest at The Yards presents rain or shine. If we experience thunder or lightening during a performance, we must encourage patrons to leave the park and seek shelter until the weather clears. The performance may be suspended or cancelled at the discretion of Yards Park.

May I bring my children?

Absolutely! DC JazzFest at The Yards is a family-friendly event. **Plus, children under 12 get in free.**

May I bring my pets?

At this time, no pets or animals in Yards Park, with the exception of service animals.

Is there parking available?

Public parking will be available for \$20.00 (no in/out privileges) at Lot Q located at 401 Water Street SE. Limited space. Please drive down 4th Street from M Street. 3rd and Water Street will be closed. Parking is \$10.00 at [Lot H/I](#) located at 136 N Street SE, located three blocks from the festival grounds. It is suggested that patrons who are able to do so use public transportation or take Lyft. Get a [@lyft](#) to [#DCJazzFest!](#) Download the app and use code DCJAZZ to get \$20 off your first ride!

Is the DC JazzFest at The Yards Festival Metro-accessible?

Yes! The Navy Yard Metro Station (Green) is the closest station, about a 5-minute walk from the festival entrance. Patrons may also take Metro to Capitol South (Orange/Blue/Silver), and walk to the festival in about 20 minutes. Buses that stop near the festival entrance include the P6, 90, 92 and DCN22, and the DC Circulator.

What may I bring to The Yards?

- Lawn chairs. Stadium chairs please.
- Small blankets to occupy your personal space – please be courteous of your neighbors!
- ONE empty or factory-sealed non-glass water bottle is permitted per patron
- Small personal food items in clear, disposable, non-glass containers. We encourage you to buy food from the marketplace. There will be food for every palette.
- Umbrellas are permitted, however, you will be escorted to a marked umbrella section of the Yards as to not obstruct views.
- Please wear sunhats and sunscreen. Both are permitted and encouraged

What is prohibited to bring to The Yards?

- No Coolers, baskets, bottles or cans. For security
- No Professional cameras (with a removable lens) and recording devices
- No Tripods or other large camera accessories
- No Grills and glass containers are not permitted in the park nor in parking areas
- No outside soft drinks, water or beverages. Patrons must purchase inside the Festival grounds.
- No outside alcoholic beverages. Patrons must purchase inside the Festival grounds.
- No Selfie sticks, laser pointers or drones
- No Weapons of any kind
- No Lightable tobacco products, vapes or e-cigarettes. Yards Park prohibits smoking in public spaces.

Will my things be inspected?

Yes, to ensure a safe and enjoyable experience for all visitors and staff. Yards Park will be inspecting all items entering and reentering the all area and restricting the size of containers. Dangerous items will not be allowed. ALL containers and packages will be inspected. This includes coolers, baskets, carts, tote bags, purses, diaper bags and any and all other containers. Security may also ask you to shake out your blanket or jacket. Inspections will be done at all visitor entrances prior to scanning your tickets.

Where are the nearest Capital Bikeshare Stations?

There are Bikeshare Stations at the following locations. Please note that bikes are subject to availability.

- 3rd & Tingey Street, SE
- M Street & New Jersey Avenue, SE
- 1st & N Street, SE

Where can I find lost items?

Our Lost & Found will be locatFed in our Community Tent, which is part of the DC JazzFest Marketplace.

JOIN OUR MAILING LIST [HERE](#)

Hashtags: #dcjazzfest #discovertheunexpected #theyards #capriv